

PROTECTION OF PERSONAL DATA

Information on the processing of personal data

HOTELIS sro, ID: 09365508, with its registered office at Zahradní 803/27, 360 01 Karlovy Vary (hereinafter referred to as the “Administrator”), processes personal data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, the General Data Protection Regulation ("GDPR") and other legislation.

Registered personal data and purpose of processing

For the purpose of fulfilling the accommodation contract, the following personal data are processed by law and keeping the register: name, address, state, date of birth, identity card number, address of residence, telephone, e-mail, purpose of stay, or car license plate. Personal data is obtained from the data subject, from the intermediary agency or reservation portal. Due to the legitimate interest (protection of property), camera recordings are also processed. For statistical and marketing purposes, the hotel also processes cookies if the website visitor has them enabled on the computer (IP address, date, time and time of the website visit, source URL, list of visited subpages).

Processing method

The hotel processes personal data manually and automatically through its authorized employees and also through processors on the basis of personal data processing agreements.

Archiving length

We keep personal data for the period strictly required by law or until the purpose of the registration ceases - guest registration 180 days, registration and house book 6 years, camera recordings 14 days.

Providing of data

The hotel does not provide personal data of guests and visitors to the website to third parties or to third countries outside the EU. Selected personal data is provided by the hotel only if they are requested by entities authorized by a special law (Police of the Czech Republic, Municipal Office).

Rights of the data subject

The data subject (guest) has the right to access, correct or delete their personal data processed by the hotel, or to limit the processing, and the right to object to the processing. The data subject also has the right to obtain from the hotel personal data concerning him / her which he / she has previously provided. At the data subject's request, the hotel will provide

the data without undue delay in a structured, commonly used and machine-readable format or at the data subject's request to another clearly identified controller (does not apply to personal data processed automatically). The guest can exercise his rights in person, in writing or electronically (reservation@hotelis.cz), it is not possible by phone. The hotel is entitled to verify the guest's identity by available means. If the data subject considers that his / her personal data is being processed unauthorized, he / she may file a complaint with the supervisory body, which is the Office for Personal Data Protection in the Czech Republic (www.uoou.cz).

Contact informations

For the protection of your personal data, you can contact us at any time at:

HOTELIS s.r.o. (establishment)

Zahradní 803/27

360 01, Karlovy Vary

e-mail: director.humboldt@hotelis.cz

Data box: aczewz4

This statement is publicly available on the administrator's website and at the administrator's premises.